I have been deaf person since birth. I have good speech and lipreading ability. I rely on my sign language interpreter and relay service when making calls to my customers. That is, until CapTel came out. I am amazed at what this product can do. It truly is remarkable. This brings me and others one step closer to functional equivalancy. This certainly is the breakthrough of the decade. It will help advance my career, as well as others'. I'm now able to make sales calls independently and talk with prospective customers, making me feel more empowered to do what I'm paid to do. This is something that will benefit many, many people. I would strongly suggest that the FCC make this service permanent so that it can be part of our everyday lives - 24 hours a day, 7 days a week. This service brings us much closer to our loved ones. Once again, I ask you to make this a dream come true! Andrew